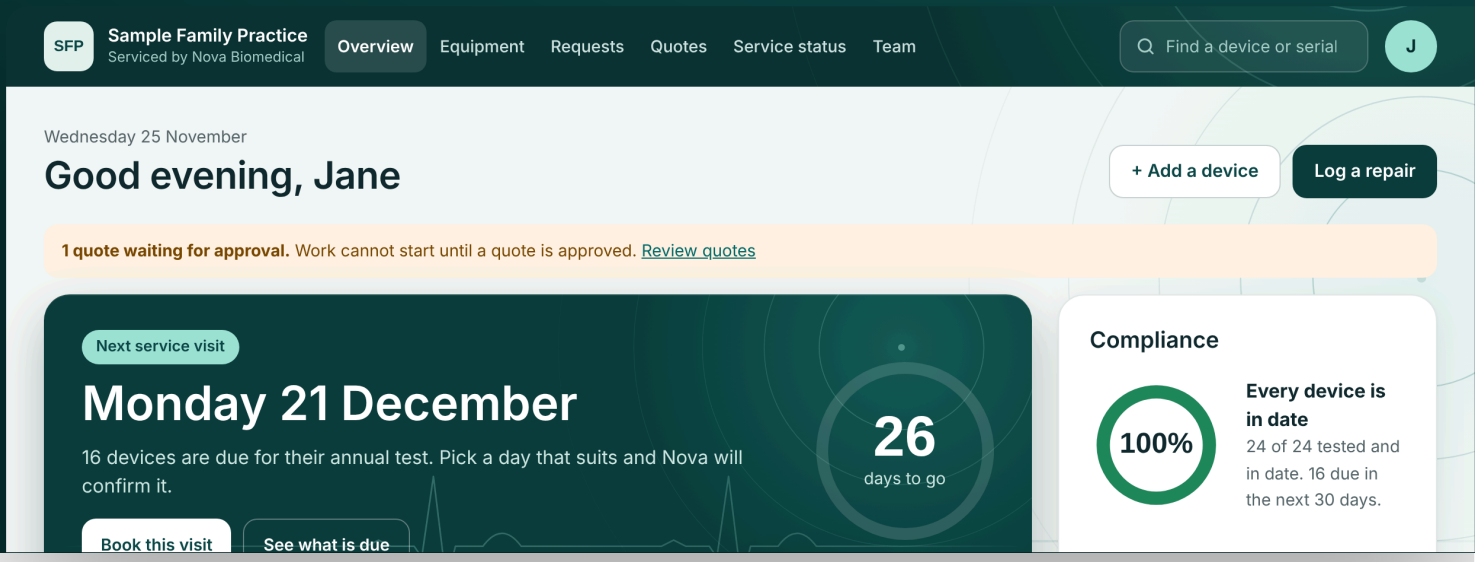
NOVA BIOMEDICAL

NOVA CUSTOMER PORTAL

Your medical equipment, on record and on schedule.

Every device we look after for you, in one secure place. See what is due, book your service and log a repair in under a minute. Free for every Nova service customer.



What your practice gets

1

Know what is due

Your home screen counts down to the next service and shows every device as in date, due soon or overdue.

2

Book in three clicks

Pick a day, choose morning or afternoon and send. We confirm the time by email.

3

Test reports on hand

Download electrical safety and performance reports for any device, ready for accreditation.

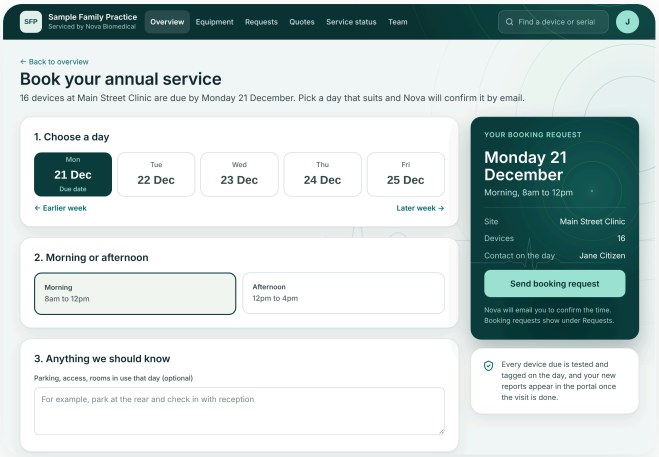
4

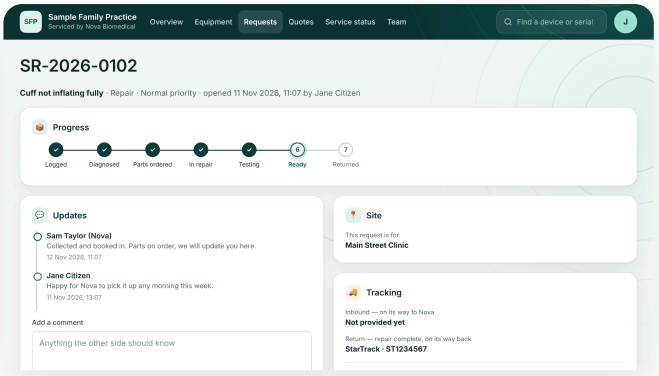
Repairs you can follow

Log a fault from your desk or phone and watch it go from logged to returned.

HOW IT WORKS

Simple enough for anyone on your team





Equipment register

Search by name, room or serial number. Every device has its service history, test reports and battery replacement dates.

Online quote approval

When a repair needs parts, approve the itemised quote with your purchase order number. Work starts straight away.

Service reminders

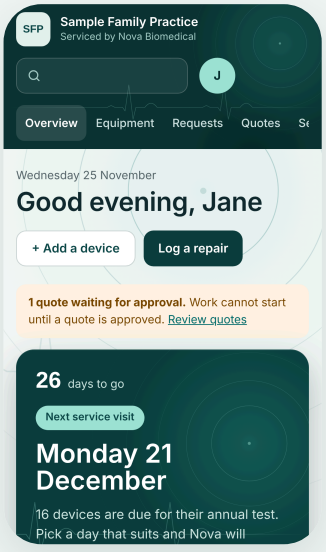
We keep an eye on your due dates and get in touch before anything runs out of date.

Works on any device

Computer, tablet or phone. Nothing to install, nothing to maintain.

Getting started is easy

- We load your equipment register from your last service
- You get an email invite and choose a password
- Add your team so anyone can log a repair
- Ask us any time, we are happy to walk you through it



Screens shown use a sample practice. Features may be refined over time.

Want portal access for your practice?

Ask us when you book your next service, or get in touch today.

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